



Capritime Tours

Terms & Conditions

Day Tour, Package Tours & Custom Tours

Changes, cancellations and refunds

All cancellations must be made in writing to Capritime Tours. Any changes made to a reservation will be subject to a \$25.00 processing fee plus any cancellation or change fees incurred by Capritime Tours.

In addition to the aforementioned processing fee, depending on the proximity of departure date, the penalty schedule for cancellation is as follows:

More than 30 days prior to travel: Euro 100,00

29-15 days prior to tour date: 25% penalty

14-8 days prior to tour date: 75% penalty

Within 7 days or NO SHOW: 100% penalty

Insurance

Capritime Tours strongly urges you to purchase travel medical insurance and highly recommends passengers purchase baggage and trip cancellation insurance for your protection. Capritime Tours suggests that you contact Travelex for all of your insurance needs and for your convenience provides you their website address:

<http://www.travelex-insurance.com/index.asp?LOCATION=18-0020>

Limiting terms and conditions

The responsibility of Capritime Tours is strictly limited. As a tour operator, Capritime Tours organizes, promotes and sells tour programs consisting of certain travel services, limited to surface transportation, sightseeing excursions and hotel accommodations which Capritime Tours reserves from various suppliers. The suppliers providing these services are independent contractors and are not employees or agents of Capritime Tours. Capritime Tours is not responsible for the willful or negligent acts and/or omissions of such suppliers, any of their respective employees or representatives including, without limitation, their failure and/or inadequacy of delivery of services. Capritime Tours is the principal tour operator for these programs and will undertake all arrangements and all tour services and accommodations offered. Capritime Tours, its owners, agents, servants, associates and employees shall not be held responsible for personal injuries or property damage, loss, or delay, or change of itinerary incurred by any person or tour participant nor shall Capritime Tours be responsible for injuries, death, damage, loss or delay in any means of transportation or by reasons of any event beyond the actual control of Capritime Tours, or any owner, agent, employee or supplier. Capritime Tours reserves the right to substitute hotels, restaurants or other services listed in the itinerary with compatible services if necessary. Capritime Tours expressly reserves the right to cancel a tour due to low enrollment or to decline inclusion of any person as a member of a trip or to terminate its services to any participant for good cause.

Liability

Capritime Tours assumes NO LIABILITY for personal injury, property damage, or personal loss to you or those traveling with you in connection with any accommodations, transportation or other services resulting directly or indirectly from any occurrence or conditions beyond its control, including but not limited to acts of God, acts of terrorism, defect of vehicles, breakdown in equipment, strikes, theft, cancellation or changes in itinerary schedules. Remember that all travel documents are your responsibility. The payment of required deposit or any other partial payment for a reservation for hotel package/tour/group constitutes consent to all provisions of the conditions and general information contained herein. Capritime Tours accepts no responsibility for losses or additional expenses.

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